Core Administration System:
Supporting end-to-end your health insurance business

Managing the complexities of the health insurance business, bringing new products to market fast and optimizing operations through automation are the main challenges of health insurers today.

MR HealthTech Core Administration System enables health insurers to overcome the limitations of legacy systems and succeed in their digital transformation strategies.

With the Core Administration System, our clients reinvent their product offering, increase efficiency and enhance service delivery achieving higher levels of profitability.

Excel in the health insurance business
MR HealthTech Core Administration System is the ultimate modular solution that transforms insurance companies' ability to excel in the health insurance business. It supports a vast range of health insurance products out-of-the-box for both individual and group policies on the same system platform.

The Core Administration System provides:
- Fast time-to-market for new products
- Operational efficiency through automation
- Minimized risk of fraudulent claims
- Ease of doing business with partners
- Customer centricity

Advanced system features
The Core Administration System has evolved over a period of more than two decades, offering a comprehensive set of features addressing the priorities of the health insurance business.
- Secure by design according to ISO/IEC 27001
- GDPR compliant
- Intuitive user experience through a modern and responsive user interface
- Role-based through integrated workflow
- Multi-Company/Lingual/Currency

State-of-the-art technology and architecture
The system is built on the Oracle technology stack, offering unparalleled performance, stability, scalability and continuity. It extensively utilizes Service Oriented Architecture (SOA) for modularity, flexibility and advanced integration capabilities.

Core Administration System Modules

Product
Enabling configuration of coverage and premium details of any health product available in the market.

Policy
Supporting the policy lifecycle end-to-end, from quotation to policy, endorsement and renewal.

Claims
Simplifying and automating claims processes with effective management of costs, speed and quality.
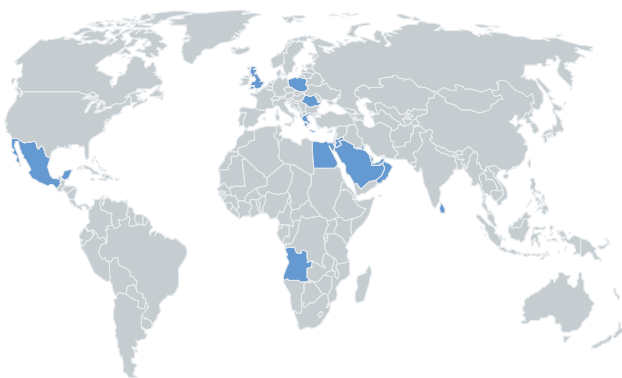
Partners
Management of interactions and agreements with your business partners, including policyholders, members, providers, sales intermediaries and reinsurers.

Business Intelligence
Full business intelligence and reporting capability, including sophisticated portfolio monitoring and steering.

A Comprehensive Solution

Market-proven solution
It currently empowers over 20 insurers and Third-Party Administrators (TPAs) in Europe, the Middle East, Asia, Latin America and Africa, managing millions of members, supporting over 2,500 users and processing billions of premiums.
The modularity of the offering covers a variety of implementation options, including complete system replacement, greenfield implementation as well as implementation of selected modules.

Unique & tailor-made offering according to your needs
The system offers extensive configuration capabilities that enable business users to operate without the need for IT support.
Moreover, business rules and the integrated workflow can be customized according to your requirements.
The system comes with a rich set of interfaces that expose functionality and enable seamless integration into your IT landscape.

CELENT
XCELENT **Service 2018**

Award-winning services
Together with the system, we offer a range of comprehensive and highly specialized services including implementation, customization, data migration, integration, training, and support. Our customer service is globally recognized for its breadth and depth by Celent, winning the Xcelent Service 2018 Award.

Cloud & on-premise deployment options
Our Core Administration System can be deployed on-premise or in the cloud (public or private) depending on your business needs, budget and the regulatory environment in which you operate.

Picture credit: Getty images

If you have any questions feel free to contact MR HealthTech representatives at
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Flexible software licensing
Knowing that organizations have different preferences when it comes to software licensing, we offer flexible and scalable licensing models, including perpetual license and subscription.